Job Opportunity
Community Support Worker

Role: Community Support Worker
Salary: £25,877 per annum
Location: Community based across North Northamptonshire
Hours: 37 hours per week

- **Do you want to support people experiencing mental health problems to live safely and independently in their own homes?**
- **Are you looking for a hands-on role where you can see the impact of your work every day?**

If so, we'd love to hear from you.

About us
Kettering Mind is an independent registered charity affiliated to Mind, the national mental health charity. We are a values-led organisation committed to improving mental health and wellbeing across Kettering and North Northamptonshire. Everything we do is centred around the people and communities we support. Our focus is making a meaningful and lasting difference in people's lives.

We offer:
- Generous annual leave – 34 days including bank holidays and other entitlements
- An additional 5 days' leave after 5 years' service
- Mileage reimbursement
- NEST pension scheme with 5% employer contribution
- Fully funded DBS check and renewals
- Employee Assistance Programme (24/7 support)
- Ongoing training and development opportunities

The role
As a Community Support Worker, you will support individuals experiencing mental health problems to maintain their tenancies and live independently in the community. This is a hands-on, practical role where you will work alongside individuals in their homes. A key part of the role is working alongside people with household tasks while supporting their mental health, wellbeing and independence.
You will build supportive relationships, but this will often happen while actively working alongside individuals, rather than through structured or stand-alone emotional support sessions.

Your responsibilities will include:
- Working alongside individuals to maintain a clean, safe and suitable home environment
- Helping individuals develop and sustain positive daily living routines
- Working alongside individuals on tasks such as cleaning, laundry, and cooking
- Supporting people to manage and maintain their tenancy
- Providing encouragement and emotional support alongside practical activities
- Promoting independence, confidence, and wellbeing
- Recognising when individuals may need additional or specialist support
- Working collaboratively with colleagues and external partners

About you
This role requires someone who is practical, proactive, and empathetic. You'll be comfortable taking a hands-on approach and understand that supporting someone's mental health often happens through doing things together, not just talking.

To succeed in this role, you will have:
- Experience in a support, care, or similar role (ideally within mental health)
- Confidence supporting others with household and daily living tasks
- A practical, organised, and task-focused approach
- The ability to build trust and rapport in a person-centred way
- Good communication and relationship-building skills
- A patient, respectful, and non-judgemental attitude

Additional requirements:
- Full UK driving licence and access to a vehicle for work
- Willingness to undertake an enhanced DBS check

Working Hours and Location
- Community based role covering support services across North Northamptonshire
- 37 hours per week worked across a rota that includes evenings, weekends and occasional sleep-ins (paid at an additional rate)
- The role involves regular lone working and visiting individuals in their own homes

How to apply
If you're looking for a rewarding, hands-on role where you can make a real difference in people's everyday lives, we encourage you to apply as soon as possible.

To apply, please complete the application form available on our website:
https://ketteringmind.org.uk/work-or-volunteer/

Closing date: Friday, 30 November 2026
Please note: we may close this vacancy early if we receive a high number of suitable applications.

For an informal discussion about the role, please call 01536 523 216. Completed applications should be returned to info@ketteringmind.org.uk

Equality & Inclusion
Kettering Mind is an equal opportunities employer and a signatory of the Mindful Employer Charter. We are committed to creating an inclusive workplace and welcome applications from people of all backgrounds. We are happy to make reasonable adjustments throughout the recruitment process to support applicants.

Please note: we are unable to offer sponsorship, applicants must have the right to work in the UK.