

Kettering Mind Person Specification
Resource Centre & Outreach Support worker

You will be proud to hold responsibility for the wellbeing of the people we support and you will be passionate about offering the best possible services.

Factors	Essential	Desirable	Method of Assessment
Qualifications	<p>At least 5 GCSE's grade C or above including English and Mathematics</p> <p>Level 3 or above qualification in a relevant subject such as Health & Social care or Counselling</p>	Level 3 Award in Education and Training (Formally PTLLS) or equivalent qualification	Application form and certificate check
Experience	<p>2 years + experience working within a mental health setting providing support and interventions</p> <p>Experience of carrying out assessments and reviews to identify service user needs</p> <p>Experience of providing one to one support and coaching individuals by providing guidance and encouragement</p> <p>Experienced in the planning and facilitation of groups / courses</p>	Experience of personalisation and recovery principles and how to apply these in support planning	Application form, interview and references
Knowledge and skills	<p>Competent IT skills with the ability to use different IT systems and processes</p> <p>Able to provide reports in different visual / information layouts</p> <p>Able to research and confidently present to individuals and groups on a wide range of topics</p> <p>Excellent organisational and time management skills and able to prioritise time and resources</p> <p>Effective communication skills, ability to engage others, build rapport and support personal development of individuals</p> <p>Ability to respond professionally, flexibly, calmly and quickly in a crisis</p> <p>Ability to work within professional boundaries</p>		Application form, interview and references

<p>Personal qualities</p>	<p>You must be able to work within the vision, mission, values, policies and practices of the organisation</p> <p>Calm, patient, caring & compassionate</p> <p>A positive 'can do' attitude with the ability to embrace and adapt to change</p> <p>The ability to build and maintain excellent relationships internally and externally</p> <p>Able to demonstrate an empathetic and non-judgemental attitude towards supporting others, maintaining their dignity at all times</p>		<p>Interview and references</p>
<p>Motivations and Expectations</p>	<p>Solution focused with the ability to create innovative solutions to help empower individuals</p> <p>Able to work on own initiative or with others with minimum supervision, ensuring tasks are followed through to completion</p> <p>To conform to a high standard of professional conduct at all times</p> <p>To work collaboratively as part of a team to ensure the best outcome for the organisation</p> <p>Able to work a flexible shift pattern on a rota based system</p> <p>Full valid driving licence with access to own vehicle for work purposes</p>		<p>Interview</p>
<p>Equal Opportunities</p>	<p>Commitment to anti-Discriminatory practice and be able to demonstrate an understanding of equal opportunities, values and diversity of others</p>		<p>Interview</p>
<p>Health and Safety</p>	<p>Clear understanding and commitment to Health & Safety legislative standards and there implementation</p> <p>A good understanding of safeguarding, risk assessment and risk management principles and processes</p>		<p>Interview</p>